

WALL-2-WALL NEWS

Visit our helpful website: <http://store.acsouth.com>
We have added more helpful information to this web page for you, check it out today!

Comments or ideas please email acsnews@acsouth.com
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Top 10 Carpet Installs for 1/13

RANK	STORE #
1	1206
2	902
3	951
4	4108
5	4131
6	930
7	6204
8	4608
9	4123
10	4122



Great job!

Who will be in the Top 10 SQ YD report next month?

Thank you for all the hard work.

New Cap-A-Tread System Info

The Cap-A-Tread products allow for installation of box or open end steps.

Quickly refreshes carpeted or worn out Stairs

Durable laminate with pre-attached stair nosing for updating treads and risers

Comes in 47 "and 94" lengths

Coordinates with many existing laminate flooring products

What you should know:

- Choose treads designed for open or closed stairs along with finish and matching risers available in white or wood tones
- Remove existing floor (covered under the remove and haul away option)
- Ensure steps are clean, dry and free from uneven surface defects
- Measure width and depth of existing tread ensure measurements are accurate (depth is from edge of bullnose protrusion to the face of the existing riser)
- Cut to fit
- Use construction adhesive to secure (adhesive provided by the Service Provider)
- Over 50 choices to select from

Mfg 20 year warranty on the product

In addition, the existing stair nosing does not need to be removed prior to installation, the Cap-A-Tread System will accommodate up to a 1" thick tread.

Re-stretch Warranty Refresher

Recently we have been receiving a lot of questions from associates in the stores about what sku's to use for re-stretches. Over a year ago Home Depot made some changes with this and created 3 different sku's to better. If you cannot find this information on My Apron we invite you to find it on our system.

To do so, please go to the store.acsouth.com page. If you look on the left hand side you will see the category of **Forms**. Click on this and look for the **Flooring Hot Sheet Re-stretch Warranty Process 1-31-12**. This hot sheet will provide with all the sku's and for situations to use them for.

Also, please remember we only re-stretch carpets that have been installed by the Home Depot. If there are any questions please contact your SASM or ACS RIM.

Know All Your Competition!!!!

Did you know that part of the service that ACS provides to Home Depot is to shop the local competition and see what is going on in YOUR market? Your ACS regional install manager shops the local mom and pop's, Lowes and Lumber Liquidator to find out new promos, products and quality of service. So if you are ever curious about what the local guy down the street is doing, bring it up to your RIM – if we haven't already checked them out, we can do so in the future and let you know what is going on. We also encourage associates from the stores to go and check out the local landscape as well so they can get a feel for what the competition is saying about HD and how to combat some of those negative or false statements when customers come into D23!

Great Cleaner to Sell With Tile



Custom Building Products 32 oz. Grout and Tile Cleaner
Model # TLGH8RA2T Internat# 100194414 Store SKU # 562222

Description

Grout and Tile Cleaner is a pre-mixed, ready-to-use, mild acid solution. Removes dried Portland cement grout haze and mortar residue from tile, concrete and masonry. Safe for use on colored grouts. Removes hardwater deposits, efflorescence and also etches concrete.

- Removes grout haze and cement residue from tile and hard flooring outleaves
- Pre-mixed acidic solution
- Scrub surface with a nylon bristled brush after applying solution. Work in small areas only. Flush with water immediately after brush surface.
- Can also be used to slightly etch concrete surfaces to create a better bond for adhesives

MFG Brand Name: Custom Building Products
MFG Model #: TLGH8RA2T