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Top 10 Carpet Installs for 02/11

RANK	STORE #
1	4156
2	904
3	1214
4	4618
5	963
6	2558
7	953
8	922
9	4140
10	1249



Great job Carpet Top 10!

Thank you for all the hard work.

Who will be in the Top 10 SQ YD report next month?

New Hampshire Home Show

On Saturday March 15, Store 3488 "Keene" New Hampshire participated in A Home Show. Eight Hundred tickets were sold and 3488 provided the kitchen display used in the cooking demonstration. Earlier in the day, the Home Show participants walked through the Exposition Show. At the Home Depot display, we had ceramic, laminate, hardwood, and vinyl products. These products were on display to show customer new trends in flooring for new or renovated kitchens.



Editor: Desiree Debiak

Top 10 HS Installs for 02/11

RANK	STORE #
1	963
2	904
3	4617
4	2509
5	915
6	2672
7	4127
8	922
9	941
10	4173

Great job HS TOP 10!

Are you looking for a waiver? How about a floor plan for a customer? Did you know you can access the American Carpet South computer system site at <u>http://store.acsouth.com</u> from your internet browser and view a waiver and a plan for any customer's job that has been completed? Try it out today!

Change to F&I Channel Boards

Recently there has been an exciting change to the F&I program, which should now be reflected in your signage over your carpet pins. You should have a new sample for **"Fireworks- Explosion"** that has replaced "Sand Dollar- Sand Dune." If you don't see a new sample please contacts the MET team, your SASM or ACS RIM.



Good Hard Surface Resource

Sometimes when explaining a hard surface job to customers it can be difficult for them to understand exactly what will take place during their installation. It's important to set your customers expectations and ACS has a valuable tool that will help you accomplish this. Located at the bottom of the store.acsouth.com web site is a *Hard Surface Installation Guide*. This guide is an excellent resource and has images of common procedures on all available hard surface jobs. If you or your customer has any question about what floor preparation, moldings, or techniques will occur at the time of install this is the perfect way to answer them. Please take the time to review this catalog and become familiar with what it can do for you! If you have questions or concerns after reading this please contact your workroom or ACS Regional Install Manager.