

WALL-2-WALL NEWS

Visit our helpful website: <http://store.acsouth.com>
We have added more helpful information to this web page for you, check it out today!

Comments or ideas please email acsnews@acsouth.com
Editor: Mark Barcello

Top 10 Carpet Installs for June 09

RANK	STORE #	SQY TOTAL
1	4127	7083
2	6204	5136
3	4501	4793
4	2550	4355
5	919	3992
6	6207	3942
7	915	3922
8	6209	3920
9	951	3905
10	940	3888



Great job 4127!

Who will be in the Top 10 SQ YD report next month?

Thank you for all the hard work.

Are you looking for a waiver? How about a floor plan for a customer? Did you know you can access the American Carpet South computer system site at <http://store.acsouth.com> from your internet browser and view a waiver and a plan for any customer's job that has been completed? Try it out today!

HOME DEPOT News

ACS WILL BE UTILIZING THE DVR / Inbound Fax Process for all store faxing. Below is a Recap of the process that will be followed.

Recap

The DVR application is an "eFax" tool that replaces individual store faxing. All PO related faxes for all stores are faxed to a single number and electronically attached to the order. Expeditors view and work these faxes from an inbox. This process allows documents to remain accessible, yet promotes an eco-friendly paperless store process.

Fax Numbers

Use fax number: 800-426-6791

Important Information

- You do not need a Fax Cover Sheet
- You can fax to multiple stores in one fax transmission
- You can fax up to 50 documents at a time
- All documents MUST have the store number and PO number noted clearly on the document, preferably in the top portion
- If you already use this process, there is no need to switch numbers regardless of your location
- Documents faxed to the Inbound Fax number will show up in the store inbox within 4 hours, MAX
- This is not just a data collection point
- If you are emailing documents or have a Web tool that the Expeditors use, you do not have to change your process, just utilize this tool for faxing

The DVR application is now **LIVE** for all stores. Please transition all faxing to this process.

Please direct all questions to Larissa Green: larissa_green@homedepot.com

Install Facts & News

Only manufacturer-approved adhesive should be used for all vinyl jobs. Here is a quick preview of what is currently suggested on most vinyl but please refer to manufacturer recommendations when building all purchase orders.

PRODUCT TO BE INSTALLED	ADHESIVE TO BE USED
Armstrong Full Spread	S235/S254
Armstrong floating/full spread (Sentinel/CaspianII/Chamblis/Ashton/Premier/Kempton/Sundial)	S288
Armstrong MOD (grouted vinyl tile)	S288
Congoleum	3044
Tarkett	DT201
All Vinyl Tile (VCT)	S750
DuPont Elevations and DuPont Sedona	Multi-Purpose adhesive
Mannington Vinyl	Mannington V-31 Premium Latex Adhesive or Roberts 3000 Multi-Purpose

Q & A Corner

Q: Why is a measure necessary to have my flooring installed?

A: A professional measure is necessary for The Home Depot to accurately quote your product quantity and labor and to back the installation integrity. Every flooring job is customized to your home's specifications. A site visit is required to get the proper measurements and understand the current home conditions the installers will encounter while at the job site.



VOC Fast Fact

Research shows that customers are even more likely to recommend The Home Depot for their next project when we address their concerns promptly and effectively than if they had no problem at all.