

# WALL-2-WALL NEWS

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## Top 10 Carpet Installs for Aug. 09

RANK	STORE #	SQY TOTAL
1	2550	4484.08
2	2560	4349.05
3	4127	4322.32
4	4601	4188.81
5	6207	4167.45
6	947	3925.36
7	4501	3490.23
8	6215	3479.65
9	951	3438.34
10	930	3337.61



Great job 2550!

Who will be in the Top 10 SQ YD report next month?

Thank you for all the hard work.

Are you looking for a waiver? How about a floor plan for a customer? Did you know you can access the American Carpet South computer system site at <http://store.acsouth.com> from your internet browser and view a waiver and a plan for any customer's job that has been completed? Try it out today!

## HOME DEPOT News

The SOSI program has been completely phased out now that Markets 43 and 403 have started to utilize Provider Net. Please be aware of change and be available to help associates! Any questions or concerns please contact your RIM for direction.

### How To Order An AFRAME

1. On My Apron go to eBuy. If not available please see your admin.
2. Order using replacement part FW-1500
3. After ordering you must get the order approved by a manager!

## Install Facts & News

Ever wonder what to tell customers or associates when asked how long a ceramic install will take? Look below for some helpful guidelines! Just remember they are only estimates and do not include the time for grout sealing.

PO AMOUNT	AVERAGE DAYS TO COMPLETE CERAMIC JOB
PO \$1000 OR LESS	2-4 DAYS
PO \$1000 - \$2000	4-6 DAYS
PO \$2000 - \$3000	5-7 DAYS
PO \$3000 - \$4000	6-8 DAYS
PO \$4000 - \$5000	7-9 DAYS
PO \$5000 - \$6000	8-10 DAYS
PO \$6000 - \$7000	9-11 DAYS
PO \$7000 - \$8000	10-12 DAYS

## CARPET CARE TIPS

The best way to ensure long-lasting beauty, comfort and durability in your carpet is to vacuum it regularly, as it prevents soil from becoming embedded in the carpet's pile. Depending on the type of carpet you have, you'll want to use a vacuum with a rotating brush, a beater bar or suction only. If you have shag carpet, use a suction-only vacuum cleaner with no beater bar.

Consider professional cleaning every 12-18 months, depending on traffic and other use factors, frequency of vacuuming and whether the carpet is a light or dark color.

Use scissors to clip sprouts and snags; do not pull them or you may damage the carpet.

To remove a dent caused by heavy furniture, stroke carpet with the edges of a coin. You can also use a hair dryer or a steam iron to gently raise the dented area while you tug upward on the tufts. CAUTION: DO NOT LET THE IRON TOUCH THE CARPET.

If your carpet is burned, remove the tops of the dark, burnt fibers with curved fingernail scissors. If the burn is extensive, the carpet may require patching or replacement.

If a flooding occurs from a burst pipe, washing machine overflow or other leak, the carpet needs to be dried, front and back, by a professional cleaner with the proper equipment.